



*YOUR SERVICE INCLUDES...*

### **REMOTE ELECTRONIC HOME SUPERVISION**

**Your home will be electronically monitored 24 hours a day, 365 days a year.** In the event that an adverse condition is detected within your home:

- Verify the nature of adverse conditions detected via remote status reports from the monitoring system;
- Respond appropriately to adverse conditions detected, including 24-hour maintenance;
- Notify the Homeowner of the situation.

### **HOME MONITORING SYSTEMS**

Home-Watch Electronic Caretaker™ systems require full time power and telephone connections. Sensors are small, wireless and typically hidden from view. Installation is simple and non-intrusive.

#### **Sensors included with Standard Service:**

- + WATER & LOW TEMPERATURE
  - o Areas with water appurtenances in kitchens, bathrooms, utility rooms, laundry rooms, wet bars, etc.
  - o Accessible water lines in crawl spaces, basements, exterior walls, etc.
- + SMOKE Recommended in homes not equipped with fire detection & suppression systems.
- + UNAUTHORIZED ENTRY Detection of unauthorized occupants or wildlife.
- + AC POWER FAILURE Interruptions in electrical service of 5 minutes or more will be detected.

### **24-HOUR MAINTENANCE SERVICE & SECURITY RESPONSE**

Our 24-hour Maintenance Service responds immediately to problems detected within your home. Any necessary maintenance and clean up will be performed as quickly as possible. Timely response is critical to limit damage caused by prolonged exposure to adverse conditions.

### **HOME VISITS**

Regular home visits help identify and correct minor problems or damage that may not be detected by electronic home environment monitoring. Areas not being monitored electronically will be checked. Home visits are coordinated to avoid disturbing expected occupants and to detect unauthorized occupants.

Homeowners can receive via email a written report complete with digital photographs of any significant observations.

### **HOMEOWNER PERSONAL WEB PAGE**

You can track the presence of occupants and monitored events – from sensor alarm to resolution of any problems at your password protected web page. See a sample at [www.montanahomemanagement.com/Sample\\_log.html](http://www.montanahomemanagement.com/Sample_log.html).

A log of access by authorized persons is an optional component of your Homeowner Personal Web Page.



*YOUR LOCAL ELECTRONIC SECURITY PROVIDER*